

TENDER CALL NOTICE NO.

45/PM/ELECT/OPHWC/2026-27

BID DOCUMENT FOR

EXECUTION OF COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF
DIFFERENT ELECTRICAL & ELECTRONIC FIXTURES AND FITTINGS
(EPABX SYSTEM, CCTV SURVEILLANCE SYSTEM, WI-FI SYSTEM, SOUND & VISUAL SYSTEM)
INSTALLED AT BOTH OLD AND ANNEX BUILDING OF THE ODISHA STATE GUEST
HOUSE, BHUBANESWAR



PROJECT MANAGER

[ELECTRICAL DIVISION]

The Odisha State Police Housing & Welfare Corporation Ltd., Janpath,
Bhoi Nagar, Bhubaneswar-22.



THE ODISHA STATE POLICE HOUSING & WELFARE CORPORATION LTD.
JANAPATH, BHOINAGAR, BHUBANESWAR – 22.

[ELECTRICAL DIVISION]

Ph: 0674-2541545, 2542921, Fax: 0674-2541543

E-mail: pmelectricalophwc2025@gmail.com, Website: www.ophwc.com

TENDER CALL NOTICE

BID REFERENCE NO: - 45/PM /ELECT/OPHWC/2026-27

INVITATION FOR BIDS (IFB)		
1	The Project Manager, Electrical Division, The Odisha State Police Housing & Welfare Corporation Ltd., Bhubaneswar on behalf of the User Agency as mentioned in the Column - 7 of the below table invites Item-wise rate bids in single cover system for the following work as detailed below: -	
2	Nature of work	: EXECUTION OF COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF DIFFERENT ELECTRICAL & ELECTRONIC FIXTURES AND FITTINGS (EPABX SYSTEM, CCTV SURVEILLANCE SYSTEM, WI-FI SYSTEM, SOUND & VISUAL SYSTEM)
3	No. of Work	: 01 Job.
4	EMD & Bid Cost	: (As per column 3 & 4 of the IFB)
5	Eligibility Criteria	: Reputed firms or Service Providers having minimum 03 (Three) years of experience in Service / Maintenance of the above-mentioned items in any Govt. Depts. / Central Govt. Depts. / Govt. Undertakings.
6	Availability of Bid Documents in the Website www.ophwc.com	: Dt.21.09.2026 to Dt. 05.10.2026 up to 5:00 P.M
7	Last date /time of Receipt of Bids	: Dt. 06.10.2026 up to 12:30 P.M
8	Date of Opening of Bids	: Dt. 06.10.2026 at 1:00 P.M
9	Further details can be seen from the website: www.ophwc.com Any addendum/corrigendum/cancellation of tender can also be seen in the said website.	
Sd/- Project Manager.		



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INVITATION FOR BIDS(IFB)

1.The Project Manager, Electrical Division, The Odisha State Police Housing & Welfare Corporation Ltd., Bhubaneswar on behalf of the User Agency as mentioned in the Column - 7 of the below table invites Item-wise rate bids in single cover system for execution of Comprehensive Annual Maintenance Contract of different Electrical & Electronic fixtures and fittings (EPABX SYSTEM, CCTV SURVEILLANCE SYSTEM, WI-FI SYSTEM, SOUND & VISUAL SYSTEM) installed at both Old and Annex Building of the Odisha State Guest House, Bhubaneswar as detailed in the table from reputed firms or Service Providers as per the eligibility criteria mentioned in column- 6 (six). Every bidder must inspect the system thoroughly before quoting their rate in-as is where is condition without stipulating any conditions.

2.The bidders may submit bids for the following work.

Sl. No	Name of the work	EMD (Rs.)	Cost of Bid Document Inclusive of 18% towards GST (Rs.)	Period of Contract	Eligibility Criteria	Name of the User Agency
1	2	3	4	5	6	7
Single Cover (Notice No :- 45/PM/ELECT/OPHWC/2026-27)						
1	EXECUTION OF COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF DIFFERENT ELECTRICAL & ELECTRONIC FIXTURES AND FITTINGS (EPABX SYSTEM, CCTV SURVEILLANCE SYSTEM, WI-FI SYSTEM, SOUND & VISUAL SYSTEM) INSTALLED AT BOTH OLD AND ANNEX BUILDING OF THE ODISHA STATE GUEST HOUSE, BHUBANESWAR.	15,000.00	2,360.00	12 Months	Reputed firms or Service Providers having minimum 03 (Three) years' experience in Service/Maintenance of the mentioned items in any Govt. Depts./ Central Govt. Depts. / Govt. Undertakings.	The Home Department, Government of Odisha.

N.B.- Since provision of VAT, Entry Tax and other taxes have been replaced by GST w.e.f 01/07/2017, the quoted rate should be inclusive all but exclusive of GST as applicable. The percentage of GST must be indicated in the **Price bid**.

Requirements under Goods & Service Tax Act.

The supplier of goods or service or both shall submit the tax invoice for release of payment and the tax invoice should include all the particulars and contents as required under section-31 of the CGST/SGST/IGST/UTST Act, 2017 read with rules made there under, including the followings:

- a. Correct Name, Address & GST No. of both the Supplier and recipient.
- b. "Tax Invoice" should be clearly mentioned on the invoice copy.
- c. GST should be clearly mentioned separately.
- d. Correct classification of supply of goods, services or both should be made.
- e. Nature of supply whether it is interstate or intra state should be mentioned.
- f. Place of supply should be mentioned.
- g. Prevailing rate of tax should be clearly mentioned.
- h. Levy of Tax whether as forward charge or reverse charge should be mentioned.
- i. The supplier shall submit an original copy of Tax Invoice to the Corporation (OPHWC).
- A. The supplier shall declare that the tax so collected from the Corporation will be duly discharged either by using input tax credit or paid as per provisions under GST Act.
- B. The supplier shall declare that the supply date as mentioned in the invoice will be disclosed correctly in the relevant monthly return (such as GSTR-1, GSTR-2, GSTR-3, GSTR-3B and other relevant forms).
- C. The supplier shall also agree that he will compensate for input tax credit if not allowed to Corporation due to non-disclosure or improper disclosure in the aforesaid returns as required under GST Act.
- D. If the supplier is unregistered under GST Act., in that case the supplier should submit an undertaking that his turnover is within the threshold limit.
- E. Anti-profiteering clause The supplier should declare that the benefit on account of change of rate of GST and input tax credit will be passed on to Corporation by way of reducing the contract prices and there shall not be any double taxation.
- F. As and when GST Law requires deduction of withholding tax i.e., TDS under section 51 of GST Law, Corporation shall deduct such tax as per prevailed provisions.
- G. Supplier of goods shall issue way bill as and when required as per provisions of GST law for supply of goods.

3. The tender document will be available from the web site **www.ophwc.com** and the same may be downloaded to be used for tender offer. The tender paper cost as mentioned in the Column - 4 of the above table [Non-refundable] shall be deposited

directly through NEFT/RTGS only in the designated account as mentioned below and submit the proof of deposit along with the tender documents, failing which the tender shall be rejected. The details of designated bank

account for tender paper cost are follows: -

Name of the Bank A/C – OSPH&WC LTD-K2 TENDER

Bank A/C No – 0042104000537612

Name of Bank & Branch – IDBI Bank Ltd., Janpath, BBSR

IFS Code – IBKL0000042

4. The tenders/bids can be sent by post or courier or dropped in the tender box at the office of the undersigned as well. However, authorities shall not be responsible for postal and other delays in receipt of bids.

5. Bid documents consisting of specifications, the schedule of quantities and the set of terms and conditions of contract and other necessary documents can be seen in the website: **www.ophwc.com**

6. The authority will not be held responsible for any technical snag or network failure during downloading the tender documents.

7. The bidders/ contractors are requested to submit the proof of deposit tender paper cost, copies of GST Registration Certificate, PAN card, EPF Registration Certificate, ESI Registration Certificate, Audited Balance Sheet, Assessment return of Income Tax of preceding three years and proof of executing same nature of work with copy of work order and completion certificates in support of credential should be enclosed with the tender otherwise the bid shall be rejected. The proof submitted earlier in some other contest shall not be treated as valid and sufficient.

8. Any bidder or contractor who has received any type of adverse remarks, negative performance reports or disciplinary actions from any government department, public sector undertaking or local authority regarding past work experience shall be disqualified and deemed ineligible to participate in this tender. To confirm eligibility, the bidder must submit a formal, legal affidavit explicitly declaring that they have no such adverse remarks from any government department, public sector undertaking or local authority. Failure to furnish this affidavit will result in the immediate rejection of the bid. The affidavit must be legally executed, signed and dated after the official publication date of the Invitation for Bids (IFB) or Notice Inviting Tender (NIT). Any affidavit dated prior to the publication of the IFB/NIT will not be accepted and will lead to bid rejection.

9. To participate in the tender, the bidder or contractor must submit a copy of their GSTR-1 for the months immediately preceding the date of the Invitation for Bids (IFB) or Notice Inviting Tender (NIT). Failure to submit this document will result in the outright rejection of the bid.

10. The bidder or contractor must furnish a formal, legal affidavit at the time of bid submission, explicitly stating that the contractor, firm or its directors/partners are not blacklisted, debarred or declared a defaulter by any government department, public sector undertaking or local authority. The affidavit must be legally executed, signed and dated after the official publication date of the Invitation for Bids (IFB) or Notice Inviting Tender (NIT). Any affidavit dated prior to the publication of the IFB/NIT will not be accepted and will lead to bid rejection.

11. The authority reserves the right to reject any or all the bids without assigning any reason thereof and can impose any conditions as deemed proper before finalisation of tender.

12. The bidding document should be super scribed “Name of the firm, Name of the work & Tender No.”

13. Each bidder shall submit only one bid for this work. Bids submitted otherwise than in the manner prescribed in the tender document shall be rejected.

14. EMD - The tender document must be accompanied by an Earnest Money Deposit (EMD) as specified in Column 3 of the table above. The EMD must be submitted in the form of a Term Deposit Receipt (TDR) or Fixed Deposit Receipt (FDR), pledged in favour of "The Project Manager, Electrical Division, The Odisha State Police Housing & Welfare Corporation Ltd., Bhubaneswar," failing which the tender shall be summarily rejected. The TDR/FDR must remain valid until the expiry of the CAMC period of 12 months.

The EMD of the successful bidder shall be refunded without any interest, only after the satisfactory completion of the CAMC period of 12 months from the date of awarding of contract. The EMD of unsuccessful bidders shall be refunded in accordance with due procedure after the finalisation of the tender process.

15. If two or more responsive bidders quote the identical lowest rate, the tender accepting authority will determine the successful bidder through a transparent lottery system., where all bidders/their authorized representatives, Dy. Manager (Accounts),

Electrical Division and Tender Inviting Authority will remain present.”

16. Availability of Bid Documents in the Website: -

www.ophwc.com:- Dt.21.09.2026 to Dt.05.10.2026 up to 5:00 P.M

17. Last date for receipt of bids is up to: - 12.30 P.M of Dt. 06.10.2026

18. Date of opening of bids at: - 1.00 P.M of Dt.06.10.2026

19. The authority reserves the right to reject any or all the bids without assigning any reason thereof. No claim, whatsoever, shall be admissible for the alleged loss/damages suffered by bidders on account of such rejections.

20. All the information as called for in the tender document should be submitted truly, clearly, legible, transparently, unambiguously and without the use of abbreviations. It shall be submitted in English only.

21. All the crucial figures, like rates and amount should be written in figures followed by words in a bracket.

22. There shall be no over writing in the tender document and other papers submitted. All additions, alternations, deletions and cutting should be initialed with rubber-stamp (or seal) by the same person, who signs the tender document, failing which so, the tender may be rejected.

23. After opening of the bid, the original documents of the successful lowest bidder as per requirement of the DTCN will be verified at the office of the undersigned within 5 (five) working days of opening of the bid failing which his tender is liable for rejection. In that case, the L-2 bidder, if fulfils other required criteria, would be called for verification of original documents subject to condition that the L-2 bidder negotiates at par with the rate quoted by the L-1 bidder, otherwise the tender will be cancelled.

24. All the rates and amounts shall be quoted in Indian Rupee and shall be presumed to be in Indian Rupee only unless specifically permitted to be quoted otherwise in this tender document.

25. Each page of this tender document should be signed by the bidder with seal in token of having read, understood and accepted the terms and conditions of this contract.

- 26.** Use separate piece of paper where the space provided in the formats in this tender document for submission of information is not sufficient.
- 27.** All information submitted or supplied in the formats of this tender document shall be presumed to be true to the best of knowledge of bidder.
- 28.** If the last date for receipt of the tender/bid turns out to be a holiday, it will automatically be extended to next working day.
- 29.** Conditional Tenders shall not be accepted and be rejected.
- 30.** The authorities are not bound to accept the lowest quoted rate.
- 31.** Terms and conditions of this tender document cannot be negotiated for variations.
- 32.** The authority reserves the right to reject any or all tender in whole or part without assigning any reason and can impose any other condition(s) as deemed proper before or in course of finalisation of the tender.
- 33.** The CAMC will be in force for a period of 12 Months from the date of awarding of contract. The period of CAMC can be extended for another one year based on mutual agreement/ contract provided the services rendered by the firm are satisfactory.
- 34.** A bid submitted cannot be withdrawn. The bidder or his authorized representative (one person only) will be allowed to be present at the time of opening of tenders. They will not participate in the discussions. clarification sought, if any may be provided by them.
- 35.** Any damage resulting to the system on account of the negligence or maloperation shall be made good by the CAMC holder. Nothing extra will be paid for such work.
- 36.** The CAMC holder shall arrange to render efficient services as outlined in this specification. However, in case the CAMC holder fails to maintain the service to the satisfaction of the Engineer in - charge of the department / user Authority and any expenditure incurred therein for alternative arrangements by the Engineer in - charge of the department / user Authority shall be recovered from the CAMC holder.
- 37.** The CAMC holder or his representative should not remove, disturb, and dislocate

the existing equipment and its parts from its positions until and unless it is authorized by the Engineer-in- Charge. The entire installation should be intact at any time of inspection as was handed over to him at the time of initial taking over of its maintenance. Care shall also be taken not to damage installation by improper handling.

38. The material requires for replacement shall be of same make, model, specifications and quality with the original. In case of non-availability of any material / Obsolete from the market, higher configured material of same make should be replaced with the consent of the OEM. Before replacement of any material, the A.P.M (Electrical) concerned shall verify and certify the same. The dismantled material shall be the property of the CAMC holder.

39. The scope of work also includes resolving any Software issues, performing data backups, periodical cleaning of all devices and all terminals to be rust-free to ensure hassle-free operation of all systems.

40. Considering the Odisha State Guest House Complex as a VVIP Zone, all the systems must be operational/ ready to functional round the clock. All break-down calls shall be attended immediately. The CAMC holder should inspect / maintain all the systems/installations regularly with record duly signed by the user authority.

41. The CAMC holder shall maintained a Log Register to track the complaint received, action taken & resolution status duly signed by the user authority.

42. Prices quoted for CAMC shall be all inclusive i: e- Required materials with labour to make & good of the systems, loading, unloading, transportation, insurance, man power, watch & ward, Cess etc. and but exclusive of GST as applicable. The percentage of GST to be indicated in the **Price Bid**.

43. From the commencement of the contract to the completion of the same, they are to be under the CAMC holder charge. The CAMC holder is to be held responsible to make good all injuries, damages and repairs occasioned or rendered necessary to the same by fire or other causes and they hold the OPHWC harmless for any claims for injuries to person or structural damage to property happening from any neglect, default, want of proper care or misconduct on the part of the CAMC holder or any one in his employment during the execution of the contract. Also no claim shall be entertained for loss due to earthquake, flood, cyclone, epidemic, riot or any other calamity whether natural or incidental damages so caused will have to be made good

by the contractor at his own cost till completion of CAMC period.

44. The OPHWC shall have no liability, financial or otherwise, for any harm/ damage/ injury caused to the manpower/machinery deployed by the CAMC holder in the course of performing maintenance work. Neither the firm nor its workers shall have any claim on this Department for compensation or financial assistance on this account.

45. Any damages caused by natural calamities should be done by the contractor at his own cost. The OPHWC will not be any way responsible for the same and will not pay any cost towards the repair done by the contractor till completion of CAMC period.

46. If the bidder has a relative employed as an Officer in the rank of Deputy Manager & above in OPHWC, Bhubaneswar, he shall inform the same in the bid mentioning the exact details in a covering letter along with the tender, failing which his bid will not be considered (ANNEXURE - C). In case the bidder has no relationship with any of the Officers in the rank of Deputy Manager & above in OPHWC, Bhubaneswar he shall have to furnish with his bid a certificate (ANNEXURE - B). Furthermore, if the relationship is subsequently disclosed or comes to light, his contract will be rescinded. Consequently, the bid security or performance security will be forfeited and he shall be liable for any loss or damage resulting from such cancellation.

47. Payment for CAMC charges shall be released on half yearly basis i.e. 50 % of the contract value after satisfactory completion of six (06) months and balance 50 % of the contract value after satisfactory completion of another six (06) months of the contract period.

48. Irrespective of turnover, the CAMC holder shall submit the E-invoice (in form of B2B against GSTIN 21AABCT7853 N2ZZ) mandatorily before acceptance of payment.

49. Deduction towards Security money @ 5 % shall be made from the gross amount of the CAMC holder's claim/bill and same will be released after successful completion of 12 months of CAMC period and will not carry any interest.

50. Deduction towards Labour Cess @ 1% shall be made from the gross amount of the CAMC holder's claim/bill.

51. No claim can be made due to some unforeseen delay for release of payment.

52. After completion of the contract, the CAMC holder has to hand over the entire systems in perfect running condition (complete in all respect as per inventory) to the Engineer in - charge of the department / User Authority before release of final payment.

53. The successful tenderer shall be required to deposit 10% of the contract value as security money after adjusting the EMD and same will be released after successful completion of 12 months of CAMC period.

54. All the transit risk shall be responsibility of the contractor.

55. Failure to complete the Comprehensive Annual Maintenance Contract satisfactorily may lead to forfeiture of security money and blacklisting of the contractor/firm.

56. The CAMC may be cancelled by the authority any time during validity without assigning any reason thereof and no claim can lie against OPHWC for such cancellation.

57. All the disputes shall be subject to Jurisdiction of Civil Courts situated at Bhubaneswar in exception to High Court Orissa, Cuttack.

Sd/-
Project Manager.

GENERAL BID FORM
ANNEXURE - A

BID REFERENCE NO: - 45/PM/ELECT/OPHWC/2026-27

1.(A) Name Firm:

(B) Full Address:

(C) Fax No:

(D) Telephone No:

(E) e-mail address of the firm:

2. Legal Status of the firm :

3. Give the location and address of your local office/ Branch office in Bhubaneswar: -

4. Kindly confirm by writing "Yes" or "No" only.

[A] Have you enclosed the EMD? If yes, mention the amount and its identifying details.

[B] Have you enclosed the bid document cost? If yes, mention the amount and its identifying details.

[C] Have you enclosed the copy of GST registration certificate?

[D] Have you enclosed the copy of PAN card?

[E] Have you enclosed the copy of EPF Registration certificate?

[F] Have you enclosed the copy of ESI Registration certificate?

[G] Have you enclosed the copy of audited balance sheet?

[H] Have you enclosed the copies of assessment return of income tax of preceding three years?

[I] Have you enclosed the documents regarding proof of executing same nature of works in Govt. Depts. / Central Govt. Depts. / Govt. Undertakings with copy of work orders and completion certificates?

[J] Have you enclosed the affidavit regarding the contractor, firm or its directors / partners are not blacklisted, debarred or declared a defaulter by any government department, public sector undertaking or local authority?

- [K]** Have you enclosed the affidavit regarding the bidder or contractor has not received any type of adverse remarks, negative performance reports or disciplinary actions from any government department, public sector undertaking or local authority regarding past work experience?
- [L]** Have you enclosed the copy of GSTR-1 for the months immediately preceding the date of the Invitation for Bids (IFB) or Notice Inviting Tender (NIT)?
- [M]** Have you enclosed all the documents and papers called for in this tender document? Kindly enclose a list. (Use a separate sheet of paper)
- [N]** If the answer to [M] above is 'No', which of the Documents / papers called for in the tender document have not enclosed. Kindly enclose a list. (Use a separate sheet of paper, if necessary)

Sd/-
Project Manager.

CERTIFICATE OF NO RELATIONSHIP
ANNEXURE - B

BID REFERENCE NO: - 45/PM/ELECT/OPHWC/2026-27

I/We hereby certify that I/We am/are **related/not related** to any officer of OSPH&WC of the rank of Deputy Manager & above. I/We am/are aware that, if the facts subsequently proved to be false, my/our contract will be rescinded with forfeiture of E.M.D and security deposit and I/We shall be liable to make good the loss or damage resulting from such cancellation.

I/We also note that, non-submission of this certificate will render my / our tender liable for rejection.

N. B. Strike out which is not applicable.

Signature with seal of the Bidder.

Sd/-
Project Manager.

Date: -

RELATIONSHIP DECLARATION
ANNEXURE - C

BID REFERENCE NO: - 45/PM/ELECT/OPHWC/2026-27

To,

The Tender Inviting Officer,
Subject: (Name of the Work)
Reference: (Bid Reference Number)

Sir,

Pursuant to clause No - 46 of the Condition of the Contract, it is to inform that I have relative(s) employed as an officer of OPHWC of the rank of Deputy Manager & above. His /Her (Their) details are as follows.

Relationship:

Name:

Designation:

Office:

Address:

Pursuant to clause No -46 of the Condition of the Contract, I am to submit herewith the names of persons who are working under my firm having near relative (s)employed as an officer of OPHWC of the rank of Deputy Manager & above. His/her (Their) details are as follows.

Sl No.	Name of my employee and his designation in the firm	Presently working at	Details of his relatives working in OPHWC
1.			Relationship Name: Designation Office Address

I am also duty bound to inform the relationship of any subsequent employee to any officer of OPHWC of the rank of Deputy Manager & above. I am aware that any breach of this condition would render my firm liable for penal action for suppression of facts.

Yours Sincerely,

Approved

Signature with seal of the Bidder.

Date: -

Sd/-
Project Manager.

Total: - 15 (Fifteen) Pages only.